



Warranty Expert (UAB Garantijų centras", company code: 303056772, address: Spaudos Street 8, Vilnius, Tel. +370 700 33 300) is a controller of the personal data you provide to us.

Warranty Expert operates the <http://galaxycare.warranty.expert/en/> website ("Website").

Here we describe how we collect, use and handle your information when you use our Website. By using our Website and services, you agree to the collection and use of information in accordance with this Privacy Policy.

What information we collect?

We collect and use the following information to provide, improve and protect our Services.

1. *Personal Data*

When you use our services, we collect certain personally identifiable information about you, such as your name, surname, date of birth, gender, telephone number and e-mail address. This personal data is provided when you want to purchase "Galaxy Care" insurance.

2. *Usage Data*

We may also collect information that your browser sends whenever you visit our Website or when you access the Website by or through a mobile device.

This usage data may include information such as IP addresses, the type of browser and device you use, the web page you visited before coming to our sites, and identifiers associated with your devices.

3. *Cookies Data*

We use cookies to track the activity on our Website and hold certain information. See our Cookie Policy for more information.

Why such information is collected?

We use Data for various purposes stated in this Privacy Policy, i.e.:

- To provide and maintain the services;
- To notify you about changes to our services;
- To respond to inquiries, and/or other requests or questions.
- To provide customer care and support.
- To monitor the usage of the Website.
- To detect, prevent and address technical issues.

Transfer of Data

Recipients of the personal data may be:

- UADB „Compensa Vienna Insurance Group“;
- service companies;
- shipping companies;

- other data processors acting on behalf of the company, i.e. cloud based or hosting, website administration and other related service providers, marketing service providers, providers of customer support and IT services and other service providers.

Your data will not be transferred to a third country or an international organisation. Your data is processed in European Union (EU) or European Economic Area (EEA).

Legal grounds for processing personal data

Your personal data may be processed based on the following legal grounds:

- for the performance of a contract or in order to take steps at the request of the data subject prior to entering into a contract;
- for compliance with a legal obligation to which the controller is subject, i.e. issuing or storing invoices and other accounting documents, responding to complaints;
- for the purposes of the legitimate interests pursued by the controller, i.e. improving our services to meet the needs of our users; marketing to inform users about our services; detecting, preventing, or otherwise addressing fraud, abuse, security, or technical issues with our service, etc.

Retention

Data is stored during the provision of services and to the extent necessary under the laws after the end of the provision of services.

Your rights

- right to access your personal data, including the right to copy this data;
- right to demand rectification (correction) of personal data – if this data is incorrect;
- right to demand erasure of personal data (right to be forgotten);
- right to demand restriction of personal data processing;
- right to transfer data;
- right to object to data processing.

In order to exercise these rights, you must provide us with a written request and in a way that we can identify you.

If you believe we are processing your data not in accordance with the law you have the right to lodge a complaint with a data protection authority – State Data Protection Inspectorate (more information at www.ada.lt).

Changes

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page.

UAB „Garantijų centras“

Tel. +370 700 33 300